

# CENTER FOR INFORMATION INTEGRITY RESEARCH

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## MAKING A CASE FOR I\*I IN HEALTHCARE EXAMPLE – 2

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**Abstract:** The white paper titled “Making A Case for I\*I in Healthcare Example – 1” considered the issue of the nature of knowledge factors. Given the open system view of a healthcare system, there the error was of not *originating* correctly important, but less obvious information requirements of the case. This led to loss of Information Origination Integrity resulting in delivery of unsafe healthcare.

This white paper shows that when something in the environment is found anomalous (deviating from what is standard, i.e., integrity deviation), it necessitates information recognition. Changing environment necessarily presents complex problem solving situations. Unlike simple laboratory worlds with a “best” choice, real complex systems intrinsically contain *conflicts that must be resolved*. And problem information recognition constitutes a central feature of information origination process model that applies to complex dynamic worlds. This is because it is the implementation of effective information recognition process that goes to facilitate a working model of an open system view of any real world system under consideration.